



## To select the best partner possible, make sure you ask your new trailer lessor these questions:

Question to ask your potential trailer lessor	Premier's Answer	Alternative Lessor's Answers
<b>What <u>trailer selection</u> do you offer and what does your availability look like?</b>	Premier offers its customers a diverse and extensive fleet of over 60,000 dry vans, reefers, flatbeds, chassis and specialized semi-trailers of various ages to support different applications.	
<b>Do you offer <u>nationwide coverage/branch locations</u>?</b>	With more than 40 branches across the nation, Premier is where you need us most. We also offer flexibility around return locations if needed.	
<b>How flexible is your drop policy?</b>	Premier prides itself on our flexibility and customer focus. We do not charge drop fees for standard over-the-road vans.	
<b>What are your trailer turn-in requirements? Does your company offer non-stringent repair standards?</b>	As a true business partner, Premier's no-nonsense return requirements make sure turn-in fees are reasonable. In case of needed repairs, we are known for keeping our standards in line with large carrier standards. You can find our <a href="#">turn-in condition and repair standards here</a> .	
<b>How do you <u>maintain</u> your trailer fleet?</b>	Premier rigorously maintains all trailers on a regular basis for optimal performance and to reduce the risk of downtime.	
<b>Do you offer in-house <u>24/7 roadside assistance</u>? What is the cost?</b>	24-hour roadside assistance by our in-house team based in Texas is included for all customers - no subscription fees.	

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<p>How <u>flexible</u> are you to accommodate my unique requirements or make contract adjustments?</p>	<p>Premier strives to tailor its solutions to meet the unique needs of each customer, providing flexibility and speedy support.</p>	
<p>Do your trailers come with the latest <u>trailer technology</u>?</p>	<p>Premier trailers are equipped with cutting-edge trailer tracking technology, including real-time GPS tracking with geofencing, cargo sensing for identifying empty trailers without yard checks and reefers with remote-controlled refrigeration monitoring.</p>	
<p>Do your reefer trailers include <u>reefer telematics</u>?</p>	<p>Premier reefers, or refrigerated vans, include advanced technology to help you maintain control of your cold-chain operations. That includes:</p> <ul style="list-style-type: none"> <li>✔ Real-time temperature monitoring and two-way remote controls</li> <li>✔ Air chutes to eliminate hot spots</li> <li>✔ 26-watt weatherproof solar panel to extend battery life</li> </ul>	
<p>Do your over-the-road (OTR) trailers include <u>air-ride suspension</u>?</p>	<p>Premier trailers include air-ride suspension to increase load versatility, protect sensitive cargo, minimize trailer wear, and provide the best driving experience.</p>	
<p>How will I be able to <u>access my trailer tracking and billing information</u> with you?</p>	<p>Premier's web-based client dashboard offers easy access to key account information—from billing and insurance details to real-time trailer tracking, and loss damage waiver (LDW) service option with a quick claims process.</p>	