



To select the best partner possible, make sure you ask your new trailer lessor these questions:

Question to ask your potential trailer lessor	Premier's Answer	Other Vendor Answers
What trailer selection do you offer and what does your availability look like?	Premier offers its customers a diverse and extensive fleet of over 65,000 dry vans, reefers, flatbeds, chassis and specialized semi-trailers of various ages to support different applications.	
Do you offer nationwide coverage/branch locations?	With more than 40 branches across the nation, Premier is where you need us most. We also offer flexibility around return locations if needed.	
How flexible is your drop policy?	Premier prides itself on our flexibility and customer focus. We do not charge drop fees for standard over-the-road vans.	
What are your trailer turn-in requirements? Does your company offer non-stringent repair standards?	As a true business partner, Premier's no-nonsense return requirements make sure turn-in fees are reasonable. In case of needed repairs, we are known for keeping our standards in line with large carrier standards. You can find our Turn-In Condition and Repair Standards at https://premiertrailerleasing.com/docs/default-source/default-document-library/Turn-in-Condition-and-Repairs.pdf	
How do you maintain your trailer fleet?	Premier rigorously maintains all trailers on a regular basis for optimal performance and to reduce the risk of downtime.	
Do you offer in-house 24/7 roadside assistance? What is the cost?	24-hour roadside assistance from our in-house RoadCARE team is included for all customers – no subscription fees.	

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How flexible are you to accommodate my unique requirements or make contract adjustments?	Premier strives to tailor its solutions to meet the unique needs of each customer, providing flexibility and speedy support.	
Do your trailers come with the latest trailer technology?	Premier trailers are equipped with cutting-edge trailer tracking technology, including real-time GPS tracking with geofencing, cargo sensing for identifying empty trailers without yard checks and reefers with remote-controlled refrigeration monitoring.	
Do your reefer trailers include reefer telematics?	Premier reefers, or refrigerated vans, include advanced technology to help you maintain control of your cold-chain operations. That includes: <ul style="list-style-type: none"> ✔ Real-time temperature monitoring and two-way remote controls ✔ Air chutes to eliminate hot spots ✔ 26-watt weatherproof solar panel to extend battery life 	
Do your over-the-road (OTR) trailers include air-ride suspension?	Premier trailers include air-ride suspension to increase load versatility, protect sensitive cargo, minimize trailer wear, and provide the best driving experience.	
How will I be able to access my trailer tracking and billing information with you?	Premier's web-based client dashboard offers easy access to key account information—from billing and insurance retails to real-time trailer tracking, and loss damage waiver (LDW) service option with a quick claims process.	

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